

Why Choose Expacare?



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24/7 Global Support



02

Backed By Lloyd's



03

Total Flexibility



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Comprehensive Cover



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Ease Of Claims



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Price Stability



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Problem Solving



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Personal Service



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Long Term Relationships



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Lifestyle Rewards



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Easy To Transfer

expacare

We are a highly experienced International Healthcare provider and have carefully developed every aspect of our products and services to ensure total reassurance for our members and those with a duty of care:

24/7 Global Support

We're there in the moment of truth and every step that follows. Our global claims teams are multi-lingual so there is never a communication barrier. All are ready to deal compassionately with emergencies and non-emergencies and resolve the complex challenges which may arise when requiring medical support abroad.

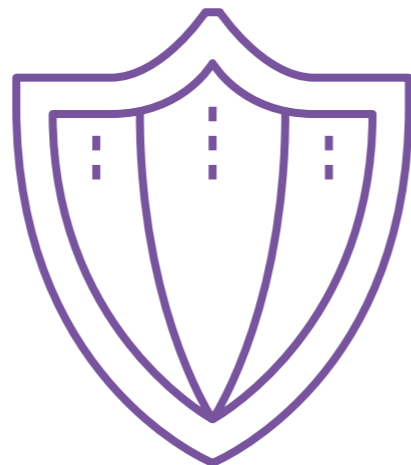


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Backed by Lloyd's

We offer International Healthcare Insurance with the reassurance of solid backing and proven expertise. Expacare policies are underwritten by insurers within Lloyd's of London – the world's leading specialist insurance and reinsurance market writing business from more than 200 countries and territories worldwide.



Total Flexibility

With Corporate Rates from one employee, even the smallest companies sending their first employees overseas can have access to the International Healthcare Insurance they will need. Our flexible Choices plan is available to Corporate Groups from 1 – 4 employees – with simplified medical underwriting and medical history disregarded from 5 employees. For established firms with thirty or more members, we are able to tailor a package to your exact requirements.



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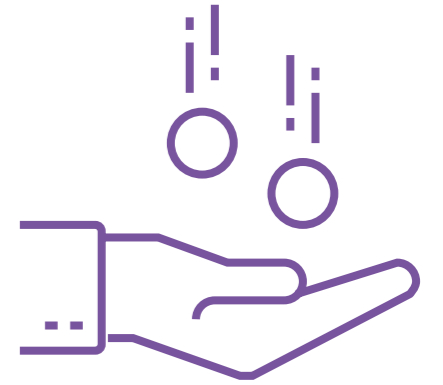
Comprehensive Cover

You can tailor the level of benefit you pay for in line with the needs of your workforce. Emergency evacuation cover is standard on all policies with options to add cancer and chronic cover plus in-patient, out-patient, maternity, dental, wellness and optical cover.



Ease Of Claims

Wherever you are, with one phone call, we can direct you to the nearest suitable medical facility. We give you the freedom to choose where you receive treatment. If you don't know where to go, we'll help you find a suitable local facility there and then.



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Price Stability

Thanks to efficient and effective claims management we've been able to keep premium increases as low as possible during our 30-year history. We work hard to keep pricing consistently low and fair, so you can plan effectively and are not adversely affected by major cost fluctuations.



Problem Solving

Our team works hard to help resolve even the most difficult of situations. Along with flexible products, we take a tailored approach to client service – often thinking outside the box to find innovative solutions that ensure the best outcomes for members.



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Personal Service

High service standards lie at the heart of everything we do. Our friendly, skilled and experienced team make it as quick and easy as possible to obtain cover, transfer to us from another insurer, make a claim or confirm renewal.



“ Expacare has been extremely helpful supporting me with my accident – I have been very pleased with the customer service. I was only able to get help because of my wonderful insurance and would like to thank the team for everything.

Expacare member, Germany.



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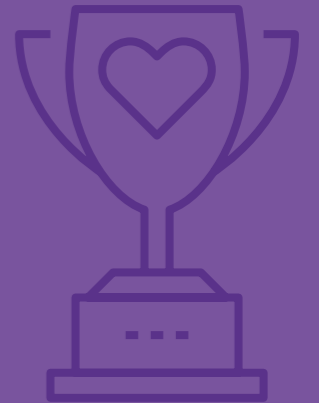
Long Term Relationships

All policyholders receive a named Expacare contact for truly individual support – a personal approach that shows we're in it for the long term. A number of our clients have been with us for over 30 years – clear evidence of the flexible products, unwavering service levels and peace of mind we continue to deliver.



Lifestyle Rewards

The effort you put in to live as healthily as you can is recognised in the premium you pay. If you exercise regularly, drink responsibly and don't smoke then we believe you should be rewarded accordingly. Our Lifestyle Rewards offer up to 25% discount on premiums for individual and family Plans.



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Easy To Transfer

If you're sold by now, it's easy to transfer! Membership packs (with full details of how to make a claim) are issued promptly and our expert team is focused on ensuring a smooth transfer for all new members. Even if you're receiving ongoing treatment, that needn't be a barrier to transferring to Expacare – as long as conditions are declared and approved up front.



Contact Expacare



Our mission is to provide International Private Medical Insurance and 24 hour assistance to individuals and corporate clients of all shapes and sizes wherever you are in the world in a caring, professional, compassionate, open and honest way. Contact us to see how we can look after all of your IPMI needs.

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